# CHEMICAL SECURITY SEMINARS

# **CFATS Risk Based Performance Standards**

**Deep Dive and Best Practices** 

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# Today's Session Will Cover...

Risk-Based
Performance
Standards (RBPS)
Deep Dive

Alert! SSP Edit Tips!

### Case Studies:

- Physical Security Facility Plot
- Cybersecurity Network Diagram



# **Overarching Security Objectives**

### CISA has grouped these 18 RBPS into 5 Security Objectives

### **Detection**

► Covers portions of Risk-Based Performance Standards (RBPS) 1-7

### **Delay**

► Covers portions of RBPS 1-7

### Response

► Covers portions of RBPS 11 and RBPS 9, 13-14

### **Cybersecurity**

► Covers RBPS 8

### **Security Management**

► Covers portions of RBPS 7 and 11 and RBPS 10, 12, and 15-18





# **Detect and Delay RBPS**

### The first seven RBPS address the Detection and Delay objectives

- RBPS 1—Restrict Area Perimeter
- RBPS 2—Secure Site Assets
- RBPS 3—Screen and Control Access
- RBPS 4—Deter, Detect, and Delay
- RBPS 5—Shipping, Receipt, and Storage
- RBPS 6—Theft or Diversion
- RBPS 7—Sabotage





# **Detection**

Security Issue	Tier 1	Tier 2	Tier 3	Tier 4		
Theft/Diversion	Maintain a high likelihood of detecting attacks at early stages resulting in the capability to continuously monitor the critical asset or facility perimeter; allow for the notification of intrusion to a continuously manned location. This may be achieved by physical security systems (such as intrusion detection system [IDS] or closed-caption television [CCTV]) or personnel presence, or a combination thereof, with no gaps.		Maintain reasonable ability to detect and initiate a response in real time. For example, ensuring monitoring systems are checked multiple times a day, including weekends.	Maintain some ability to detect and initiate a response. For example, ensuring monitoring systems are checked at least once a day, including weekends.		
Release			Maintain a high likelihood of detecting attacks at early stages resulting in the capability to continuously monitor the critical asset or facility perimeter; allow for the notification of intrusion in real time. This may be achieved by physical security systems or personnel presence, or a combination thereof, with no gaps, OR via process alarms with automatic mitigation measures.**			
Sabotage			Maintain ability to detect attempted tampering prior to shipment. This may include traditional detection methods or perimeter-based detection of incoming substances through ingress screening and inspections or shipping procedures requiring inspection prior to egress.			

# **Detection (cont.)**

If a facility chooses to utilize systems (IDS, ACS, or CCTV) for detection, ask yourself:



Do they cover the appropriate areas and/or entry points?

Are they activated at appropriate times?

Do they alarm to a responsible and trained individual(s) in order to initiate a response?

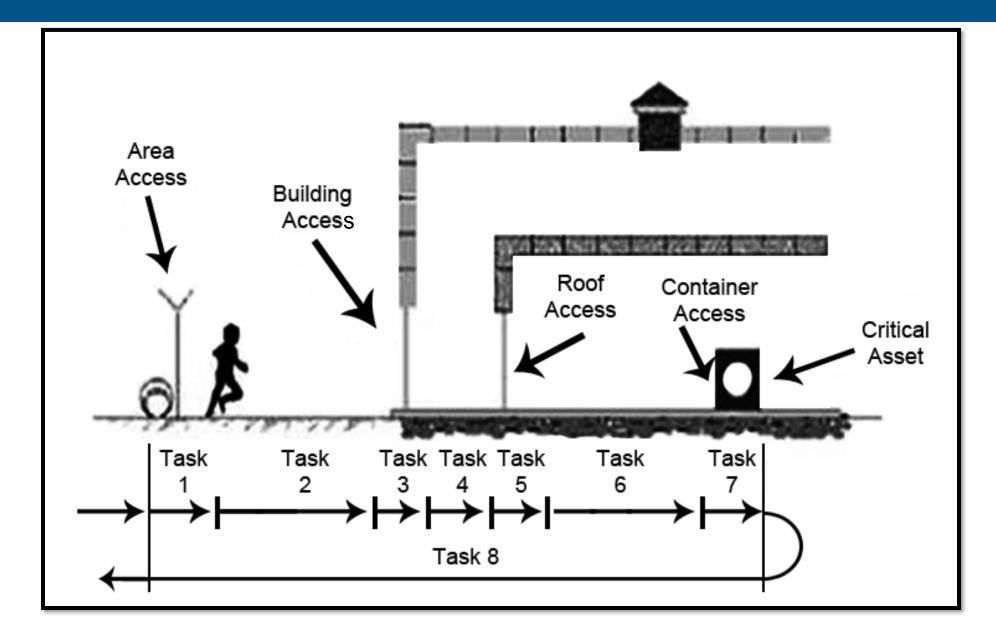


If the facility utilizes employees or onsite security personnel, they must:

- Be capable and trained to provide detection.
- ► Be dedicated to or conduct patrols of the necessary areas.



# **Layers of Security**





### **Tools for Detection**

### **Alarm activation procedures:**

- □ Call tree (facility personnel, local law enforcement, third-party support, etc.)
- Confirmation
  - Via camera
  - Via personnel
- □ If able:
  - Note description of event
  - Note date/time/location
  - Record as many details as possible (personnel description, vehicle and license plate, equipment, etc.)
  - Keep recording
- □ Do **NOT** touch, tamper with, or move any package, bag, or item.

### For threats made via phone:

- □ Keep the caller on the line as long as possible. Be polite and show interest to keep them talking.
- □ **DO NOT HANG UP**, even if the caller does.
- ☐ If possible, signal or pass a note to other staff to listen and help notify authorities.
- □ Write down as much information as possible—caller ID number, exact wording of threat, type of voice or behavior, etc.—that will aid investigators.
- □ Record the call, if possible.



# **Alert! SSP Edits Tip!**

- Detection planned measures being implemented may result in MANY additional questions requiring responses:
  - Doors/Walls/Gates
  - Asset Areas
  - Operational Hours
  - Personnel Detection
  - Local vs third-party monitoring

# Select "Yes" or "No" to indicate if the types of wall mounted sensors are utilized by the intrusion detection system. If "Yes" is selected, select the assets that are covered by the sensor. Q3.20.130 Door Does the facility perimeter barrier and/or critical asset(s) have any doors? Yes No

### Q3.10.220 Gate/Door Sensors

Select "Yes" or "No" to indicate if the types of gate/door sensors are utilized by the intrusion detection system. If "Yes" is selected, select the assets that are covered by the sensor.

Gate/Door Sensor	Yes	No
Magnetic switch	0	0
Balanced magnetic switch	0	0
Other	0	0

### Q3.10.160 Intrusion Detection Systems Monitoring

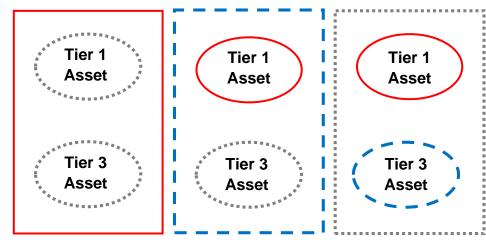
Select "Yes" or "No" to indicate where the intrusion detection system can be monitored.

Monitoring Location	Yes	No
Local, at the facility	•	0
Another company facility	0	0
Remote, by third-party	•	0
Other	•	0



# Facility vs. Asset Protection

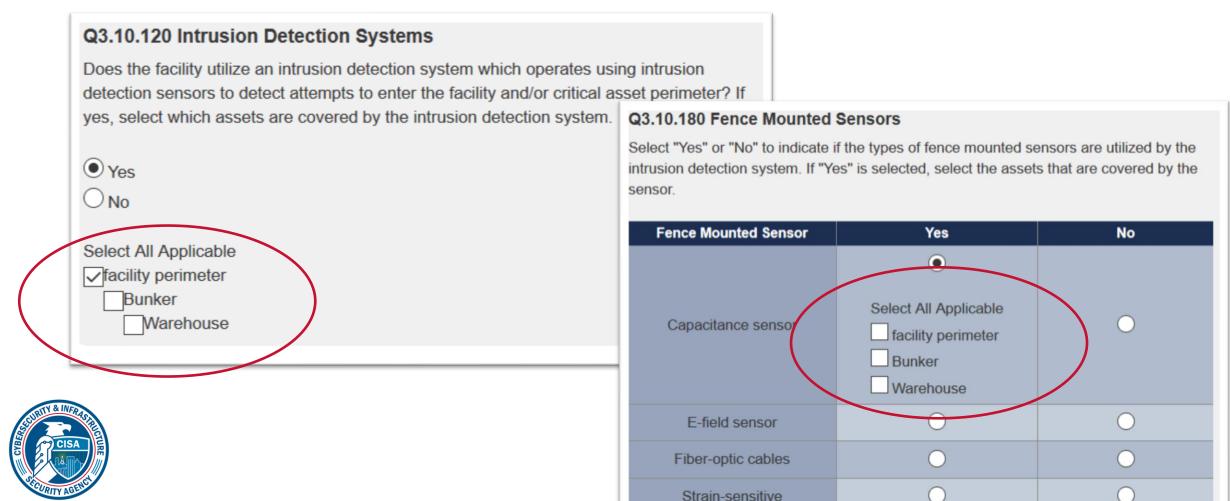
- Facilities may choose to deploy security measures at the perimeter, asset, or both.
- Defining assets and deploying security measures at specific assets is particularly important to facilities that require restriction to some employees, customers, etc., such as:
  - Universities/Colleges
  - Hospitals
  - Store front operations
  - Co-located facilities





# **Alert! SSP Edits Tip!**

 Assets: Ensure that security measures are appropriately selected for all the asset check boxes.



# **Shipping and Receipt**

Identify suspicious orders

Carrier and Shipment Facility Access

Security of Transportation Containers on Site

In-Transit Security and Tracking

Confirmation of Shipment

Missing Shipment Reporting



# Know Your Customer

### **Checklist:**

- Identity
- Verification of shipping address
- Confirmation of financial status
- Verification of product end-use
- Evaluation of on-site security
- □ CFATS Flyer

Q3.20.640 Know Your Customer	
Does the facility have a "Know Your Customer" program?	
○ Yes ○ No ○ Other	
Additional Information	

### Q3.20.650 Product Stewardship Program

Does the facility have a Product Stewardship program?

- O Yes
- No
- Other

Additional Information

# Ordering and Inventory Control

- Who at your facility orders/conducts inventory of COI?
- Do they have a copy of Appendix A?
- Do they know what has been reported on the Top-Screen?
- Are there checks and balances?
- How is inventory managed?
- Are inventories documented?



- Process controls that monitor the level, weight, and/or volume
- Other process parameters that measure the inventory of potentially dangerous chemicals
- ➤ Other security measures, such as cross-checking of inventory through periodic inventory reconciliation to ensure that no product loss has occurred



### Response

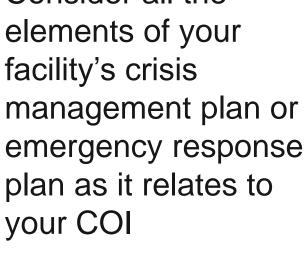


- Response focuses on the planning to mitigate, respond to, and report incidents in a timely manner between facility personnel, first responders, and law enforcement.
- Local Emergency Planning Committees (LEPC) may be contacted by local Chemical Security Inspectors to verify that facilities have developed plans for emergency notification, response, evacuation, etc.
- CISA Gateway A CISA platform to share and coordinate CFATS information among federal, state, local, territorial, and tribal (SLTT) agencies partners.



# Alert! SSP Edit Tip!

Consider all the elements of your facility's crisis management plan or plan as it relates to your COI



### Q3.30.030 Crisis Management Plan Details

Select "Yes" or "No" to all sections included in the facility's Crisis Management Plan.

Continuity of operations plan  Continuity of operations plan  Emergency response plans  Emergency shutdown plans  O  Post-incident security plan (post-terrorist attack, security incident, natural disaster, etc.)
Emergency response plans  Emergency shutdown plans  O  Post-incident security plan (post-terrorist attack,
Emergency shutdown plans  O  Post-incident security plan (post-terrorist attack,
Post-incident security plan (post-terrorist attack,
Security incluent, fractural disaster, etc.)
Evacuation plans
Media response plans
Notification control and contact requirements
Re-entry/recovery plans
Security response plans
Documented agreements with off-site responder services, such as ambulance support, environmental restoration support, explosive device disposal support, firefighting support, hazardous material spill/recovery support, marine support, and medical support
Other O



# Crisis Management Plan

Purpose

Contact and Resource Lists

**Definitions and Scenarios** 

Team Structure, Roles, & Responsibilities

Preparedness

Response

Recovery

Templates and Worksheet

Mission - Vision - Objectives

**Emergency Contacts** 

Call Log / Phone Tree

**Utility Resources** 

**Community Contacts** 

**Roles and Responsibilities** 

**Organizational Chart** 

Outreach

**Joint Exercises / Drills** 

**Documented Agreements** 

**NTAS Policies and Plans** 

**Security and Emergency Response Procedures** 

**Community Notification** 

**Continuity of Operations** 

**Contingency Plan** 

Re-entry and Post-Incident Procedures

**Incident Worksheets** 

**Lessons Learned Form** 

**Investigations Worksheet** 

# **Outreach with Local Responders**

Invite Local Law Enforcement (LLE) and Responders to CISA inspections

Coordinate with LLE to conduct joint exercises and drills

Create a First Responder Toolkit:

- ► Keys/Access Cards
- ► Facility Plot
- ► Radio

Maintain involvement in Local Emergency Planning Committee (LEPC)

### Q3.30.080 Outreach

Select "Yes" or "No" for all the outreach that is applicable to the facility.

Outreach	Yes	No
Facility has an active outreach program to the community and local law enforcement.	0	0
Facility participates in a Local Emergency Planning Committee (LEPC).	0	0
Facility participates in a Community Hazards Emergency Response-Capability Assurance Process (CHER-CAP).	0	0
Facility participates in Buffer Zone Protection Program (BZPP) activities.	0	0
Facility participates in a Neighborhood Watch Program.	0	0
Facility participates in security-related drills and exercises in conjunction with off-site responder organizations.	0	0
Other	0	0



# Cybersecurity

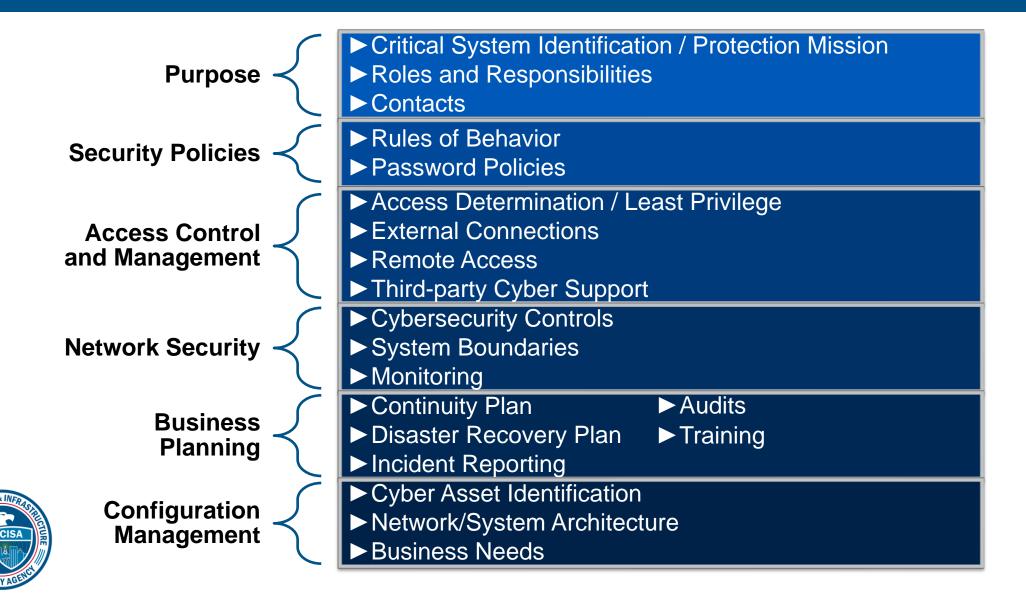
**RBPS 8** addresses the deterrence of cyber sabotage, including preventing unauthorized on-site or remote access to critical process controls, critical business systems, and other sensitive computerized systems.

# When considering what systems could impact the security of the COI, facilities should examine:

- Physical Security Systems
  - An access control or security system that is connected to other systems
    - Does the facility employ an intrusion detection system or cameras?
- Inventory Management
  - A business system that manages the ordering / shipping of a COI
    - Does the facility utilize software to manage ordering, shipping, or inventory?
- COI Processing
  - A control system that monitors or controls physical processes that contain COI
    - Does the facility employ control systems (ICS, DCS, SCADA)?



# **Cybersecurity Policies**



# Alert! SSP Edit Tip!

### Don't forget to add cyber systems!

### Cyber - Cyber Control and Business Systems

Q3.40.400 Cyber Control Systems
Is there a cyber control system related to any critical asset?
These cyber control systems should be limited to those systems that have the ability to control the process and could result in a release or contamination. Possible examples of these types of systems include SCADA systems, Distributed Control Systems (DCS), Process Control Systems (PCS), and Industrial Control Systems (ICS).
○Yes
○No

### Q3.40.420 Cyber Business Systems

Is there a cyber business system related to any critical asset?



# **Security Management**

Security Management is the capability to manage the SSP/ASP, including the development of policies, procedures, and other processes that support Site Security Plan implementation and oversight.







Security Management Cont.

- To ensure your facility is effectively implementing all RBPS within the security management guidepost:
  - Clearly document and communicate all policies and procedures.
  - Maintain all associated records.
  - Be capable of presenting these to inspectors.





# **Security Awareness & Training**

Record of Training Delivered

Training Class Description Security: Basic Concepts of Security Awareness and Recognizing Suspicious Activity\*

Title		Instructor		Qualification	
Security Awareness &					
Recognizing Suspi	cious	John McBain		Assistant Police Chief,	
Activity Training				CFATS Towne, PD	
Date	Date Location		Start time		Duration
July 5th, 2016	Fake	Facility;			
	CFA?	IS Towne,	12:00pm		Two hours
	AL				

Employee name	Employee	Signature	Results1
	Number		
Bill Jones	036	Bill Jones	Pass
Garnet Thatcher	037	Garnet Thatcher	Pass
Eric Turner	038	Eric Turner	Pass
Samir	039	Samir Nagheenanajar	Pass
Nagheenanajar			
Brain Griffin	040	Brain Griffin	Pass
Joe Harrington	041	Joe Harrington	Pass
Edna Stevenson	042	Edna Stevenson	Pass
John Evans	043	John Evans	Pass
Jeff Mendoza	044	Jeff Mendoza	Pass

Purpose

Personnel and Roles

Security Awareness Training

Training Records

Emergency Response Training

Topics and Frequency

Drills and Exercises

Outreach

- **▶** Security Laws
- **▶** Threats
- **▶** SSP Requirements
- ► Recognition of suspicious activities
- ► Reporting of suspicious activities

- ► Simulations
  ► Exercises
- **▶** Joint Initiatives
- **▶** Tests



# Alert! SSP Edit Tip!

### Q3.50.130 Site Security Officer Training

Select the training frequency for the Site Security Officer (SSO)/Assistant SSO on each on the following areas:

### Topic

Security laws and regulation

Threats

Security organization/duties and responsibilities

CSAT - Site Security Plan (SSP)

Security measures and management of SSPs

Requirements of SSP

Drills and training

Inspection and screening

Recordkeeping

Other

### Q3.50.140 Security Personnel Training

Select the training frequency

Topic	
Knowledge of current security threats and patterns	
Crowd management and control techniques	
Security related communications	
Knowledge of emergency procedures, crisis management plan, and contingency plans	
Operation of security equipment and systems	
Testing, calibration, and maintenance of security equipment and systems	
Methods of physical	

screening of persons, personal

### Q3.50.150 All Employees Training

Select the training frequency for the Site Security Officer (SSO)/Assistant SSO and all employees on each on the following areas:

Topic	Monthly	Quarterly	Semi-Annually	Annually	Biennially	Triennially	Never
Recognition and detection of explosive materials	0	0	0	0	0	0	0
Recognition and detection of explosive devices	0	0	0	0	0	0	0
Recognition and detection of improvised materials	0	0	0	0	0	0	0
Recognition and detection of hand-carried weapons	0	0	0	0	0	0	0
Recognition and detection of surveillance devices (e.g.,	0	0	0	0	0	0	0

### Q3.50.120 SATP Details

Check the appropriate boxes to indicate the components of the facility's SATP.

~	Site Security	Officer	training,	security	personnel	training,	all
	employees tr	aining,	training r	nethods			

	Training	exercise	
$\checkmark$	maining	CACICISC	1

~	Training	drills
~	9	

Other
Ottilei

# **Personnel Surety**

Maintain a checklist, or similar document, to assist human resources (HR) personnel in ensuring all affected Individuals are properly on-boarded.

### **Hiring Checklist**

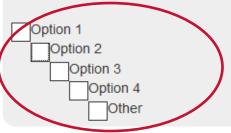
- □ Valid Form of ID
- ☐ Criminal Background Check
- ☐ I-9 Form
- ☐ TSDB submission
  - □ Provided Privacy Notice
- □ Badge
- □ Access Credentials/Keys
- ☐ IT Access
- ☐ Emergency Contact
- □ Orientation
- □ Security Training



# Alert! SSP Edit Tip!

### Q3.50.330 Personnel Surety Program Options

Select which option(s) the facility will utilize to submit information about affected individuals.



### Q3.50.340 Personnel Surety Program Assertions

Select "Yes" or "No" for all acknowledgements related to the Risk-Based Performance Standard (RBPS) 12(iv) - screening for terrorist ties:

Acknowledgement	Yes	No
Facility has designated and trained an individual or individual(s) (to include third parties) responsible for RBPS 12(iv).		0
Facility certifies that all affected individuals will be covered by one or more of the options listed above, and the facility will comply with RBPS 12(iv).		
Facility has identified how it will safeguard information about affected individuals that is obtained from the CSAT Personnel Surety Program application.		0
Facility certifies that it will comply with the timeframe required for the implementation of the CFATS RBPS 12(iv) Personnel Surety Program, according to their facility's Tier level.		0

### Reporting Significant Security Incidents

### What is Significant?

- Breach of perimeter or asset
- ► Inventory issue
- Suspicious order
- Suspicious person, vehicle, or UAS

- ► Broken equipment
- ▶ Missing shipment/order
- Cyber intrusion, phishing, or ransomware

# Contact local law enforcement and emergency responders:

- ► If a significant security incident or suspicious activity is detected while in progress.
- ► If a significant security incident or suspicious activity has concluded, but an immediate response is necessary.
- Once a security incident or suspicious activity has concluded and any resulting emergency has been dealt with.

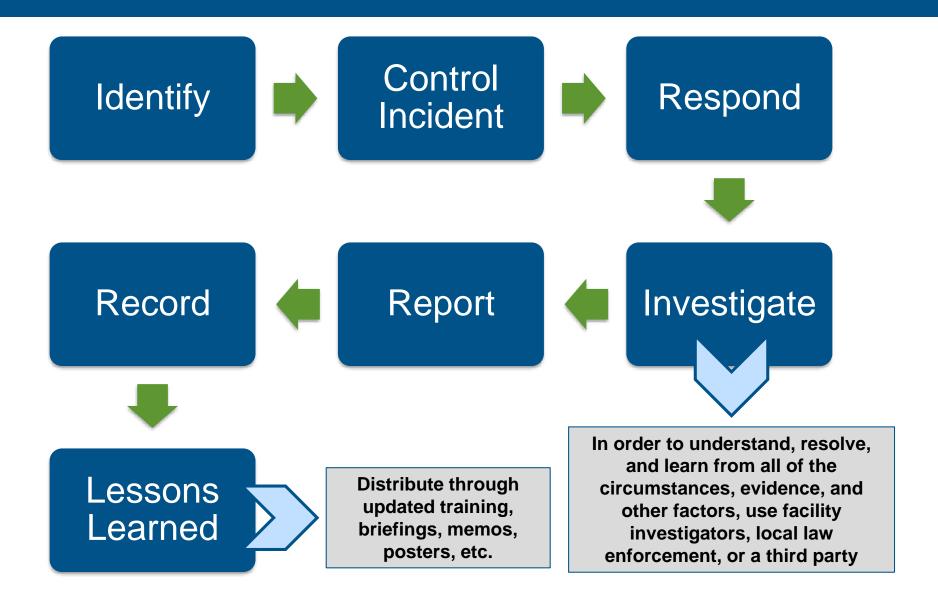
### Reporting an Incident to CISA

Once an incident has concluded and any emergency has been addressed, report significant cyber and physical incidents to CISA Central at <a href="mailto:central@cisa.gov">central@cisa.gov</a>.

CISA Central provides a critical infrastructure 24/7 watch and warning function, and gives all critical infrastructure owners and operators a means to connect with and receive information from all CISA services. Learn more at <a href="mailto:cisa.gov/central">cisa.gov/central</a>.

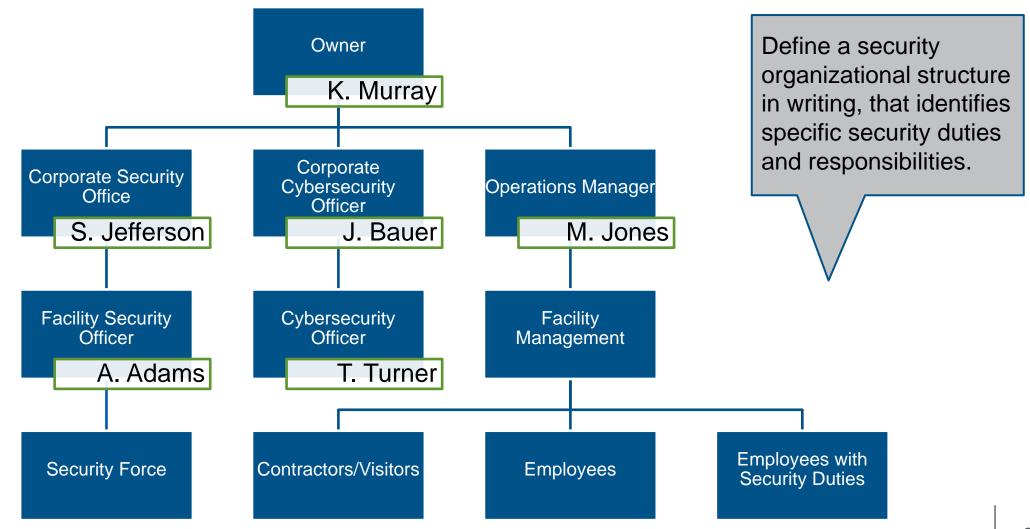


# **Incident Investigation**





# Officials and Organization



### **Annual Audit**

The required SSP/ASP annual audit is one way facilities should ensure they are staying in compliance with their approved SSP/ASP.

### This audit could include:

- Verification of Top-Screen and Security Vulnerability Assessment (SVA) data.
- Confirmation of all Chemical Security Assessment Tool (CSAT) user roles.
- Confirmation of all existing and planned measures from the SSP/ASP.
- Sampling of RBPS 18 records.
- Review of current policies, procedures, training, etc.





# Annual Audit Example

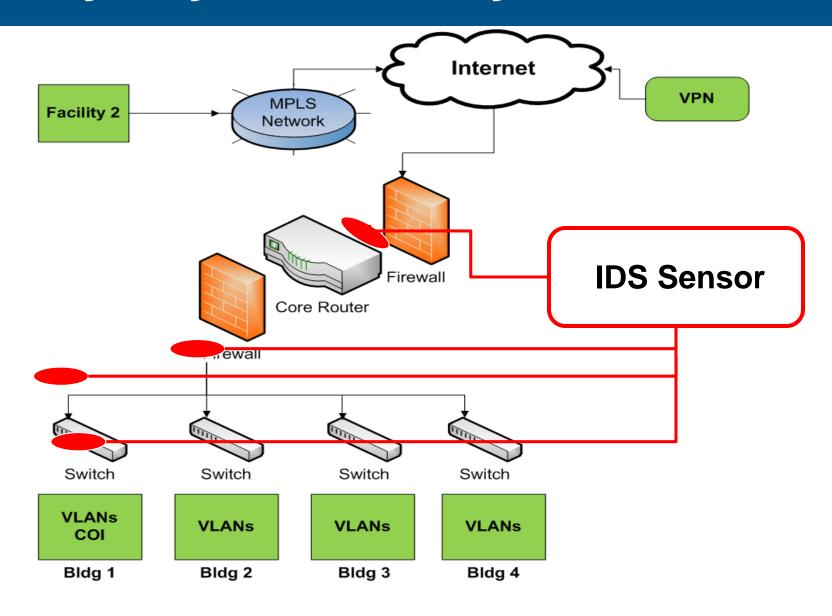
CFATS SSP/ASP ANNUAL AUDIT REQUIREMENT - 6 CFR 27.225(e)				
Facility Name				
Fake Facility				
CSAT Facility ID Number		Location		
123456789		CFATS Towne, AL		
Subject		erified Comments		
ASP Annual Audit	Yes	No	None	

Verification of CSAT Submitter,	X	Updated Preparer role in
Authorizer, Preparer and Reviewers		CSAT
Verification of COI, Quantities,	X	
Concentrations, and Packaging		
Verification of Current Top Screen	X	
Verification of Current SVA/ASP	X	
Verification of Approved SSP/ASP	X	
RBPS 1 - Restrict Area Perimeter	X	
RBPS 2 - Secure Site Assets	X	Completed planned measure for asset IDS April 1, 2016 – monitored by ABC Security
RBPS 3 - Screen and Control Access	X	
RBPS 4 - Deter, Detect, Delay	X	
RBPS 5 - Shipping, Receipt and	X	New customer (ZYX
Storage		Fertilizer) added for
Storage		Ammonium nitrate
		December 12, 2015
RBPS 6 - Theft or Diversion	X	December 12, 2015
KBPS 6 - Their or Diversion	Λ	
RBPS 7 - Sabotage	N/A	
RBPS 8 - Cyber	X	
RBPS 9 - Response	X	Latest LLE outreach
		February 4, 2016
RBPS 10 - Monitoring	X	a coattonay ay areas

# Case Study: Physical Security



# **Case Study: Cybersecurity**





### **Available Resources**



**Outreach:** CISA outreach for CFATS is a continuous effort to educate stakeholders on the program.

➤ To request a CFATS presentation or a CAV, submit a request through the program website <a href="mailto:cisa.gov/cfats">cisa.gov/cfats</a>, or email CISA at <a href="mailto:CFATS@hq.dhs.gov">CFATS@hq.dhs.gov</a>.



**CSAT Help Desk:** Direct questions about the CFATS program to the CSAT Help Desk.

- ► Hours of Operation are Mon Fri, 8:30 AM 5 PM (ET).
- ► CSAT Help Desk toll-free number 1-866-323-2957.
- ► CSAT Help Desk email address <u>CSAT@hq.dhs.gov</u>.



**CFATS Web Site:** For CFATS Frequently Asked Questions (FAQs), CVI training, and other useful CFATS-related information, please go to <u>cisa.gov/cfats</u>.



